

# Considering Cremation?

## How we help with the top 4 cremation concerns of Whatcom County families

### Concern #1

#### Wondering if they receive the correct remains

A quick Google search on the term “cremation mistake” returns 366,000 shocking results.

Page after page of examples in which unintentional mistakes resulted in the family receiving the wrong ashes back from the crematory or funeral home.

At Moles Farewell Tributes, we believe you should never have to question whether we return the correct ashes to your family. That is why we have...

- our own secure crematory
- certified technicians
- exclusive 15-Step Chain of Custody process that greatly exceeds industry standards

### Concern #3

#### Finding a place for a farewell ceremony or memorial service

Over 70% of cremations in Whatcom County conclude with some form of farewell ceremony or memorial service.

Whether religious or non-religious a service of some form always plays an important role in the healing process for the family and friends.

For many families, finding a place for a beautiful farewell ceremony can be difficult. At Moles Farewell Tributes, every family we serve receives the free unassisted use of either our Bellingham or Ferndale chapels.

Funeral assistance and Celebrant services are available for an additional charge.

### Concern #2

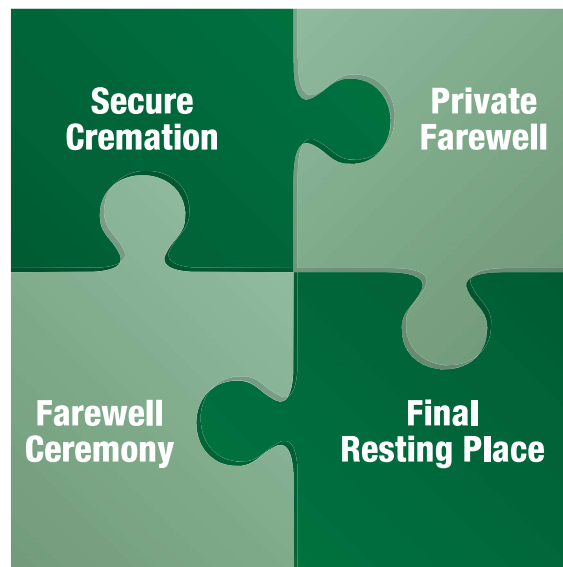
#### Having the opportunity to say goodbye one last time

Saying goodbye to your loved one is never easy. Unfortunately, in today’s culture, many people try to skip this step. The sad reality is that failing to say goodbye to someone you love leaves emotional wounds that may never heal.

At Moles Farewell Tributes, when possible every family is given the opportunity for a private farewell in one of our tastefully decorated visitation rooms.

On a practical level, this an important step in our 15-Step Chain of Custody secure process. On an

emotional level, this private time helps family members as they mourn the loss.



### Concern #4

#### Deciding what to do with the cremated remains

All too often a family member receives the cremated remains and is left wondering... now what? Do you scatter the remains at sea? Do you place them in an urn? What do you do with the urn?

When you choose Moles Farewell Tributes to cremate your loved one, you receive the free placement of the remains at Stillwaters Cremation Cemetery in Greenacres Memorial Park.

Even if you already have other plans for the remains this transferable benefit can be given as a gift by you to anyone seeking to provide their loved one with a beautiful final resting place and a permanent historical recording of the location.

## Whatcom County Cremation Provider Comparison

	Secure Cremation	Free Private Goodbye	Free use of Chapel for Farewell Ceremony	Free Final Resting Place	100% Satisfaction Guaranteed
Discount Firms (e.g., Mount Baker Cremation Society, Sigs, Whatcom Cremation, etc.)	??	No	No	No	No
Traditional Funeral Homes (e.g., Westford, Gillies, Jerns etc.)	Varies	Varies	No	No	No
Moles Farewell Tributes	Yes	Yes	Yes	Yes	Yes

## Cremation Packages

	Lavender	Orchid	Rose
Package overview	At Peace Cremation	+ Memorial service + either Unassisted Family Reception or Committal Ceremony	+ Committal Ceremony + Farewell Tribute Party
Consultative Farewell Planning	✓	✓	✓
At Peace Cremation™ Secure Cremation Private Viewing Farewell Ceremony Room Free Placement at Stillwaters	✓	✓	✓
100% Farewell Satisfaction Guarantee	✓	✓	✓
Free Online Memorial Website	✓	✓	✓
Tukios Tribute Video	Up to 25 pictures	Up to 50 pictures	75+ pictures and bookshelf set
Use of photo boards	✓	✓	✓
Audio recording of ceremony		✓	✓
The Center for the Grief Journey online resources	✓	✓	✓
Signature services to create special moments		Choose any 1	Choose any 2
Death certificate administration	✓	✓	✓
Staged memorabilia to create a life story		✓	✓
Family coaching		✓	✓
Funeral Director Assistance		✓	✓
Reception at Moles facility		Unassisted Family Reception	Assisted Farewell Tribute Party
Concierge services			✓
Committal Ceremony at any Whatcom County cemetery		Not included but may be substituted for the Unassisted Family Reception	✓
Farewell Tribute service fee Merchandise and options are in addition.	\$2,500 (\$350 package discount)	\$3,280 (\$375 package discount)	\$4,000 (\$400 package discount)

Please see next page for an explanation of the above items. See the General Price List on page 33 for detailed prices without the package discounts.

### The following options are available to be added to any of the Moles Farewell Tribute Cremation Packages

Celebrant services	Community Farewell Visitation	Upgraded placement at Stillwaters Cremation Cemetery	Tent and equipment rental for outdoor farewells
Upgraded Haggen catering	Local floral arrangements at in-store prices	Bar service	Parking assistance
Event supplies & staffing	Professionally written life story	Additional Signature Services	

Families have the option of selecting additional merchandise such as an urn and cremation jewelry when meeting with one of our Funeral Directors.

Consultative Farewell Planning	One of our trained Funeral Directors will meet with your family to design your farewell tribute, write the obituary, and collect all information necessary for the death certificate.
At Peace Cremation™ Secure Cremation Private Viewing Farewell Ceremony Room Free Placement at Stillwaters	At Peace Cremation™ was created to help address the top four cremation related concerns of Whatcom County Family <ol style="list-style-type: none"> <li>1. Wondering if they receive the correct remains.</li> <li>2. Having the opportunity to say goodbye one last time.</li> <li>3. Finding a place for a farewell ceremony of memorial service</li> <li>4. Deciding what to do with the cremated remains.</li> </ol>
100% Farewell Satisfaction Guarantee	Exclusively at Moles Farewell Tributes. Learn more at <a href="http://www.MolesFarewellTributes.com">www.MolesFarewellTributes.com</a>
Free Online Memorial Website	Many online services will allow you to create a memorial website and then charge you to keep it active after 30 days. Our memorial sites are permanent and free.
Tukios Tribute Video	A video slideshow is helpful, but Tukios tribute videos are engaging, beautiful and a more meaningful way to tell the story of a life.
Use of photo boards	Pictures are an excellent way show the various stages of your loved one's life. We will provide you with as many photo boards as you would like and even help you arrange the photos if you would like our help.
Audio recording of ceremony	Based on the location of your ceremony we may be able to record the audio of the speakers. Please inform your Farewell Planner if this is important to you.
The Center for the Grief Journey online resources	The Center for the Grief Journey is the creation of Dr. Bill Webster an internationally recognized expert on the grief experience. His center provides online grief videos, articles and ebooks, virtual grief counsellor, connections to grief groups and pre-planning advice.
Signature services to create special moments	Your Farewell Planner will provide you with a complete list but examples include a balloon release, a basket of rose petals and a dove release.
Death certificate administration	Our administration team are experts in the complex death certificate administration process. We will provide this service at no additional cost to your family.
Staged memorabilia to create a life story	Your memorabilia will be arranged in such a way as to encourage visitors to share stories and remember your loved one's life.
Family coaching	After receiving condolences from a visitor some people are lost as to what to say next. We will provide you with specific instructions on what to say so that the focus is on the way your loved one lived, not the way they died.
Funeral Director Assistance	Whether in a church, temple or park we will help your family conduct a farewell ceremony that beautiful, meaningful and spiritually significant.
Reception	All important family events involve some form of meal. A memorial event is no different. Please note that catering may be required or you can save money by having a pot luck.
Concierge Services	The days leading up to a memorial event can be a busy time. To help, we offer personal concierge services for your family. In the past we have picked up dry cleaning, made travel arrangements, booked hotels and even arranged for pet daycare. We are here to help so don't hesitate to ask.